

## ***Information for Students:***

### **How did I get referred to Early Alert?**

One of your instructors observed that you are having difficulty in class early in the semester. He/she contacted the Collegium so that we may help you get the support you need. The referral may be for a variety of reasons. Our staff will work with you to determine your specific need and connect you with the best services and support.

### **What types of services are available?**

Services that are available to assist students with academic and personal success include: tutoring, academic advising, counseling services, financial aid counseling, and study skills strategies training. If any services are provided outside Howard Payne, we will assist students in making the appropriate contacts.

### **Does a referral mean that I am failing the class?**

Not necessarily. Often, students are referred because of warning signs that an instructor has observed in student behavior patterns. You are encouraged to speak to your instructor personally to discuss your progress in the course. If you need assistance contacting your instructor, we can help you set up an appointment.

### **What if I have been referred to Early Alert by a staff member and not an instructor?**

This means that someone who works with you through your on-campus job, residence hall, campus organization, etc. has recommended that you speak to us about support services. In your interview with us we will discuss the specific area(s) of concern and work with you to decide what services will be most beneficial in helping you reach your full potential.